



## Non-Motor Claims Guidance

### Action to take

In the first instance, please contact our GRP Claims Team on **01638 596400** or by emailing us at [claims@grpgroup.co.uk](mailto:claims@grpgroup.co.uk) with the details. **If it's urgent please call!**

We want to get your claim underway as quickly as possible, so don't delay. Once we understand why you need to make a claim we can advise how best we should go about it and work together to obtain the best possible settlement for you.

Our contact details are as follows:

T: 01638 596 400

E: [claims@grpgroup.co.uk](mailto:claims@grpgroup.co.uk)

Our Claims Manager's contact details:

Samantha Petersen

T: 01638 596 398

M: 07702 955447

E: [sam.petersen@grpgroup.co.uk](mailto:sam.petersen@grpgroup.co.uk)